

Accounts

This section of the knowledge base contains articles which relate to managing and accessing your account with Vivio

Here is a list of articles in this section:

- [Accepted Payment Methods](#)
- [How to access your Managed WordPress account for the first time](#)
- [How to access your Shared Hosting account for the first time](#)
- [How to access your Vivio Portal client account](#)
- [How to add an authorized user](#)
- [How to add or manage a credit card on file](#)
- [How to add two-factor authentication to your Vivio Portal account](#)
- [How to add your ACH payment method](#)
- [How to cancel your Vivio Technologies hosting services](#)
- [How to check your Support time used in Portal](#)
- [How to Create a PayPal Subscription in Portal](#)
- [How to Find the Passwords for Your Vivio Services](#)
- [How to Get the Most from Your Sysops Subscription](#)
- [How to manage your tickets in Portal](#)
- [How to request and manage quotes](#)
- [How to reset your Portal password](#)
- [How to transfer a service to another client account](#)
- [How to update your primary account information](#)
- [How to view invoices and make payment in Portal](#)
- [How to View Your Invoices in Portal](#)
- [How to View Your Services in Portal](#)
- [Managing Security Codes](#)
- [Migration to Velocity F.A.Q.](#)
- [Security Codes: Frequently Asked Questions](#)
- [Understanding Your Statement – Support Work Categories](#)